



## What is co-location?

Talk Internet's Server Hosting service allows you to maximise your technology investment, by giving you a secure, accessible and managed space from 1U to multiple racks in diverse locations.

You can use Talk Internet's dedicated data centre to obtain the benefits of a managed network, without the necessary investment in infrastructure and expertise. If you have your own server, we can host it in a secure, controlled environment, giving you the access required to manage and use it.



## Features and Benefits

Talk Internet operates in three carriers neutral facilities in the North West. In these facilities we offer co-location from a single U to multiple racks.

**Racks** – We can offer ¼ racks to multiple racks each secured to host your equipment.

**Power** – All facilities benefit from n+1 power feeds and UPS system keeping your hosted equipment the best possible uptime.

**Cooling** – All facilities are kept at optimal temperature to insure equipment is run at manufactures optimal requirements. We also operate in facilities supporting hot and cold isles as well as POD systems.

**Security** – Right from building level to server access security is controlled 24x7. All facilities are monitored 24x7 with CCTV and manned security. Access is granted 24x7 to customer racks is controlled by Talk Internet Network Management Team.

**Fire Protection** – Fire prevention is the top of the safety requirements for all our facilities we use. Technology such as VEDSA (Very Early Detection Apparatus)

**Internet Connectivity** – Internet connectivity from 1Mb – 1Gb can be provided at various data options. We can provide multiple links from separate networks to provide redundancy.

**Layer 2 Networks** – Talk Internet operates our own later 2 network and partners with other carriers to offer later 2 connectivity between both Manchester and London facilities.



## Configuration

**Single server(s) hosting** – If you only require a small amount of co-location we offer single server hosting in our shared racks. Access to your equipment is made by appointment and is engineer escorted.

**Racks** – We can offer individual secure hosing for ¼, ½ and full rack customers offering a secure dedicated area to host your equipment. Each rack is secure by either key or 3 digit combination lock.

**Power requirements** – Each rack is allocated a set average power draw, this can be anything from 3amps right through to 20amps. We can also offer stepped power offerings allowing customer to migrate/consolidate from existing facilities.

**Need more information? Call us now on 0845 310 1010 or visit [www.talkinternet.co.uk](http://www.talkinternet.co.uk)**

## Rack Comparison Chart

Rack Option	¼ Rack	½ Rack	Full Rack
Rack Space	11U	22U	48U
Power Included	3amps	5amps	10amps
Power Upgrade Options	Increase up to 5amps	Increase up to 10amps	Increase up to 20amps
UPS and Generator backup	Included	Included	Included
Power SLA	100%	100%	100%
Remote Control PDU's	Included	Included	Included
24x7 Security	Included	Included	Included
Remote Hands	8	15	25
Internet Transit	1Mb (10Mb port)	2Mb (10Mb Port)	5Mb (100Mb port)

## Technical Facts and Features

Racks	1U to 48U full racks
Locations	3 Facilities: Telecity IFL2 Manchester, Deltahouse Wythenshawe and Kingsland Warrington.
Security	24x7 CCTV and managed security and all sites, 24x7 access.
Fire Protection	VEDSA in all locations
Transit connectivity	1Mb – 1Gb transit presented direct to customer racks. All transit is provided on 95 <sup>th</sup> percentile billing.

## About Talk Internet

A quick glance at the market will reveal that there are many ISPs that you could be talking to - so why deal with Talk Internet? The answer is simple, flexibility. We do not believe in a "one-size fits all" approach. We customise our solutions to meet our customers' specific requirements and this approach has been at the core of our success.

Established for over 15 years, we are a UK-based operation, with our data centres and support function located in the UK. This means that if you have a problem you can quickly get through to one of our highly-trained support technicians who will help you find a resolution.

**Need more information? Call us now on 0845 310 1010 or visit [www.talkinternet.co.uk](http://www.talkinternet.co.uk)**