

## What is a Managed VPN ?

VPN's (Virtual Private Networks) can often be a complex overhead to manage in a company's WAN.

Talk Internet's Managed VPN service provides a full end to end managed solution freeing you of the time consuming task of managing such complex networks.

The solution is based upon a range of Cisco VPN firewall's and routers to provide robust VPN connectivity regardless of connection type or speed. Together with our support and reporting services Talk Internet can provide a secure and stable solution.

## Features and Benefits

Managed VPN solutions from Talk Internet contain many features that ensure your business runs smoothly no matter what.

**Backup** - The managed VPN solutions from Talk Internet support a backup broadband or 3G in case of primary line failure. In locations where broadband Internet access is not widely available, such as point-of-sale (POS) or mobile applications, you can even use 3G as the primary Internet connection.

**Redundancy** - For mission critical applications, multiple routers can be used in a redundant configuration for additional protection.

**Centralised management and reporting** - All Managed VPN services are managed by our highly trained support engineers. Each VPN service is monitored 24x7x365 by our detailed monitoring software to identify issues with connectivity and speed. Monthly reporting provides detailed uptime and SLA information along with useful stats showing the capacity of your WAN network.

**Stability** – Remote monitoring of the VPN solution ensures stability and all routers are upgraded with the latest software updates as they become available.

## Configuration

Managed VPN services can be added to your existing ADSL, SDSL, Ethernet, Sharedband or Leased Line connections. A simple order to Talk Internet and we will provide the VPN equipment, pre-configured ready for you to add in to your network. Once this is achieved then Talk Internet will ensure that the VPN remains stable and active at all times.

**Support** - Talk Internets monitoring and support enables you to have complete piece of mind with the VPN solution as Talk Internet take the entire management away from you, achieving 99% uptime in any given scenario.

## Technical Facts and Features

<b>Managed</b>	Fully managed End to End solution
<b>Multiple Sites</b>	Meshed VPN available for multiple site routing
<b>Flexible</b>	Available on all ADSL, SDSL, Leased Line, Sharedband and Ethernet products
<b>Monitoring</b>	24x7 monitoring included as part of the service
<b>Hardware</b>	Next Day hardware swap out service
<b>Resilience</b>	Options for n+1 dual failover and 3G backup

## About Talk Internet

A quick glance at the market will reveal that there are many ISPs that you could be talking to - so why deal with Talk Internet? The answer is simple, flexibility. We do not believe in a "one-size fits all" approach. We customise our solutions to meet our customers' specific requirements and this approach has been at the core of our success.

Established for over 15 years, we are a UK-based operation, with our data centres and support function located in the UK. This means that if you have a problem you can quickly get through to one of our highly-trained support technicians who will help you find a resolution.

**Need more information? Call us now on 0845 310 1010 or visit [www.talkinternet.co.uk](http://www.talkinternet.co.uk)**